



# Rochford Parish Council

## Accessibility statement for Rochford Parish Council Website

This website is run by Rochford Parish Council. We want as many people as possible to be able to use this website. This means you can:

- change colours, contrast levels and fonts
- change font size and put it in a 'readable' setting
- underline all links
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- listen to most of the website using a screen reader
- put the website in five states: read only, focusable, opaque, enabled and sensitive
- get descriptions for all images

To ensure clarity with our users we have also made the website text as simple as possible to understand, using no slang and limited acronyms. The titles are clear and concise, and the website has simple colouring, displaying only one colour scheme.

These options are all easily accessible by an 'accessibility tools' tab that stays visible on screen no matter where you go in the website.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

## **How accessible this website is?**

Earlier in 2019 Rochford Parish Council reviewed and updated their website. One of the performance criteria was to make the website accessible.

Having launched a new website, it is still a work in progress and will continue to be for another year or so. However, the Council is pleased to say that although some parts of this website aren't fully accessible there are minimal fails which will be corrected within the next year.

- not all text reflows into a single column when you zoom in on a handheld device, however it does on a computer and laptop
- you can't modify the line height or spacing of text
- not all our older PDF files can be narrated, however those which are in our archive section are exempt from compliance.

If you think that this may affect you, please avoid the relevant areas of our website that are affected by the issues above.

## **What to do if you can't access parts of this website**

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- email [enquiries@rochfordparishcouncil.gov.uk](mailto:enquiries@rochfordparishcouncil.gov.uk)
- call 01702 540722

We'll consider your request and get back to you in 14 days, before reaching out to our website specialist.

If you can't view the map on our 'contact us' page, call or email us for directions.

## Reporting accessibility problems with this website

- We're always looking to improve the accessibility of this website. If you find any problems that aren't listed on this page or think we're not meeting any other accessibility requirements, contact [enquiries@rochfordparishcouncil.gov.uk](mailto:enquiries@rochfordparishcouncil.gov.uk) so we can receive it in writing. If you are not content with our response, please view our complaints procedure on our website on how to proceed.

## Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

## Contacting us by phone or visiting us in person

Our hall has audio induction loop to help you and to accommodate your visit, we have made our premises wheelchair accessible and disabled parking can be found adjacent to the wheelchair accessible doors.

Find out how to contact us:

<https://www.rochfordparishcouncil.gov.uk/contact-us/>.

## Technical information about this website's accessibility

Rochford Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard, due to the non-compliances listed below.

## **Non accessible content**

The content listed below is non-accessible for the following reasons.

## **Non-compliance with the accessibility regulations**

### **Colour contrast of background and foreground**

Some areas of our website have an insufficient colour contrast. This doesn't meet WCAG 2.1 success criterion 1.4.1 (use of colour).

We plan to fix this issue by September 2020.

## **How we tested this website**

This website was last tested on Monday 5<sup>th</sup> August 2019 (05/08/19). The test was carried out by Deque aXe extension.

## **We tested:**

- our main website platform, available at [Rochford Parish Council – Making Rochford a better place to live](#).

## **What we're doing to improve accessibility**

Our accessibility Action Plan shows how and when we plan to improve accessibility on this website.

This statement was prepared on Thursday 12<sup>th</sup> September 2019 It was last updated on Monday 14<sup>th</sup> September 2020.